



“75% of our clients have received refunds and/or credits.”

CAPACITY REFUNDS

NYC commercial building Saves \$292,177 on Electricity invoices.

HOW IT STARTED:

A commercial NYC management company retained NuEnergen to audit their electricity invoices.

THE PROCESS:

During the client's electric supply invoices audit, NuEnergen found that the client's supply invoices were incorrectly billed for the wrong Capacity tags for two years by the supplier. The supplier was using the capacity tags from the time of contract which should have been updated with the change in NYISO Capability Year since it was a capacity pass through contract. As part of the audit process, NuEnergen contacted the supplier and presented the billing errors. After a lot of communications, the supplier admitted their billing mistakes of incorrectly billing the capacity charges and canceled the historical supply invoices and refunded the overcharges in the form of a check. DEP to ensure the cooling tower credits were reinstated moving forward.

THE RESULT:

NuEnergen was able to retroactively correct the supply invoices for this client and recover **\$292,177** from one of the major electric suppliers in the NYC market.